



Overall Risk Management by Service – August 2020

The following is provided to summarise the current position against each risk service area. This will help the council to identify and focus upon potential areas for further scrutiny. All risks are drawn from the relevant risk registers service areas.

We recognise that Risk Management is one of the key principles of effective Corporate Governance. It is also a key contributor to a sound internal control environment and the Annual Governance Statement. The Council seeks to identify, evaluate and control all risks and opportunities to ensure that they are managed at acceptable levels.

Risk management within the council is about managing our threats and opportunities and striving to create an environment of ‘no surprises’. By managing our threats effectively we will be in a stronger position to deliver our business objectives. By managing our opportunities, we will be in a better position to demonstrate improved services and better value for money.

Risk is unavoidable.

Overall Statement from the Risk and Resilience Officer – Within the role I have tried to move Risk Management forward and develop the Council approach.

As we know risk can impact in many ways, whether financially, politically, on our reputation, environmentally or to our service delivery. Successful risk management is about ensuring that we have the correct level of control in place to provide sufficient protection from harm, without stifling our development. As a Council, with a range of different stakeholders, each with differing needs and expectations, this can be a challenge. I am pleased to report that the majority of risks across all directorates have been updated together with the internal audit management plans. I would like to thank all managers for their help and buy in to the revised approach.

Officers continue to consider the implications for stakeholders when decisions are made in relation to the benefits of taking actions that outweigh the risks. The Council’s overriding attitude to risk is to operate in a culture of creativity and innovation, in which risks are identified in all areas of the business, are understood and managed, rather than avoided.

Risk management therefore needs to be taken into the heart of the Council and our key partners. I am pleased to report that the managers / officers do not shy away from risk but instead seek to manage it. This will help the Council to meet the needs of the community today, but also be prepared to meet future challenges.

Thank you – David Trotter (Risk and Resilience Officer – Assurance)

Dorset Council
45 High Risks (20%)

		Likelihood		
		L	M	H
Impact	H	54	26	10
	M	44	52	9
	L	27	4	2

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Adults and Housing Services
2 High Risks (5%)

		Likelihood		
		L	M	H
Impact	H	12		2
	M	9	10	
	L	4	2	1

Adult social care supports people to achieve the important things in ways that are right for them: the activities of daily living, maintaining independence, enjoying social interaction, and playing a part in society. We also act on concerns that an adult is being abused or neglected.

We take a 'strengths-based approach' which is a collaborative approach between the individual and those working with them. The approach looks at an individual's situation holistically; considering what is most important to them, their strengths and capabilities and their support network, in order to find the best ways to work towards meeting the needs of the individual. Needs can be met in a range of ways, such as: information and guidance, technology, through existing relationships and support networks, community resources or social care services.

Children's Services
11 High Risks (39%)

		Likelihood		
		L	M	H
Impact	H	5	8	2
	M	4	4	1
	L	2	1	1

We work in partnership with families, other agencies and the voluntary and community sector to promote and safeguard the welfare of children and young people and improve their life chances.

We provide child protection services for children at risk of harm.

We provide support to families with complex difficulties.

We are responsible for services for children in care who cannot live with their own families. We have a duty to provide care to children.

We have a range of services to support children and young people in need.

Corporate Services
5 High Risks (19%)

		Likelihood		
		L	M	H
Impact	H	12	3	1
	M	2	5	1
	L	2	1	

We bring together a range of corporate functions which work collectively and consistently together to help the Council plan by offering clear intelligence, professional advice and effective internal controls.

We play an important role in shaping and influencing our strategic priorities to ensure Dorset Council is and remains fit for purpose.

To do so we work closely with the political and managerial leadership, commissioners and providers in service directorates, and external partners from across the public, private and voluntary and community sector.

Place Services
27 High Risks (20%)

		Likelihood		
		L	M	H
Impact	H	25	15	5
	M	29	33	7
	L	19		

We have a range of landscapes and assets provide services, such as, direct extraction, through pollination for agriculture and horticulture. The "Jurassic Coast" is England's first and only Natural World Heritage Site a 95-mile stretch of coast with about 71 miles in Dorset. The highways service addresses sustainable development and is responsible for planning, transport, and supporting the economy. The directorate is responsible for about 2,300 miles of road and hundreds of acres of countryside.

Household waste and recycling collections are provided to every household in Dorset. Waste Services also provide street cleansing services, the household recycling centres, transfer and disposal of waste, providing waste education, policy and enforcement activities together with the management of closed landfill sites. Waste Services also provides a commercial waste service and charged garden waste service.