



DCH 2020 Vision: Strategy

Outstanding care for our patients in ways which matter to them



1



What do the next few years look like for DCH?

- A major challenge and an exciting future
- Actions following CQC inspection
- Financial challenge across the NHS and Dorset health system
 - Further substantial increases in NHS funding are very unlikely
 - For 2016/17 DCH is forecasting a deficit of £1.8m including £6.7m savings target
- We must focus on **both** quality and financial sustainability
- We will achieve our goals by thinking as a system
- **This will require fundamentally changing how and where services are delivered.**

2



Our Focus

Our Purpose

Delivering compassionate, safe and effective healthcare.

Providing and enabling outstanding care for our patients and communities in ways which matter to them.

Our Mission

To play a leading role, in collaboration with our partners, in the development of an integrated, patient-centred health and care system



3

Our strategic objectives



4



How will we achieve this?

Playing our part in the Dorset sustainability and transformation plan (STP)

- Acute care network
- Integrated community services
- Prevention at scale



OUTSTANDING

Delivering outstanding services everyday

We will be one of the very best performing Trusts in the Country delivering outstanding services for our patients

Our priorities to achieve this objective are:
To place the patient at the centre of all we do ensuring safe, effective and caring services
To develop a culture of continuous improvement, supporting clinical teams to improve quality, safety and efficiency
To look within our organisation and ensure services are joined-up and integrated across specialities to the benefit of the patient
To implement a comprehensive and robust governance approach across the organisation
To develop an excellent administrative care pathway that helps patients access services quickly and easily





Dorset County Hospital **NHS**

NHS Foundation Trust

Our priorities to achieve this objective are:

INTEGRATED

Joining up our services

We will drive forward more joined up patient pathways, particularly working more closely with and supporting GPs.

Our priorities to achieve this objective are:

To work with our partners organisations in health and social care to deliver care closer to home that is truly patient centred

To develop a healthcare hub on the DCH site working with our partners in community and primary care and in particular with our Mid-Dorset GP colleagues

To strengthen relationships with GPs, supporting the sustainability and education of the primary care sector



7



Dorset County Hospital **NHS**

NHS Foundation Trust

COLLABORATIVE

Working with our patients and partners

We will work with all of our patients and partners across Dorset to design services together that are efficient and sustainable, patient-centred, outcome-focussed services

Our priorities to achieve this objective are:

To work with our partners at Poole and Bournemouth hospitals to deliver outstanding services which reflect the needs of our local populations

To strengthen links between health and social care and mental health providers to provide joined-up services

To establish a comprehensive transformation programme for our services focussed on designing services with patients and improving their outcomes



8



ENABLING

Empowering our staff

We will engage with our staff to ensure our workforce is empowered and fit for the future

Our priorities to achieve this objective are:

To implement our 'People Strategy 2015' to develop the our ability to deliver safe, effective and compassionate care

To review our enabling and support services to ensure they support the delivery of our aims and objectives and meet the needs of our patients and staff

To ensure relevant data is easily accessible, in multiple locations using technology, and enabling a culture of evidence based decision making

To speed up the adoption of relevant research and innovation and define our role within science, education and training, and research and development, working with the Allied Health Sciences Network.

To appreciate and further develop our social responsibility in the community

9



SUSTAINABLE

Productive, effective and efficient

We will ensure we are productive and efficient in all that we do to achieve long-term financial sustainability

Our priorities to achieve this objective are:

To embed a culture of value management and deliver efficiency projects across the organisation, using the Carter principles as a foundation

To develop our commercial capacity and capability building commercial partnerships to help achieve this

To drive value from our assets, in particular our estates and property, and enhance the patient experience

10



What do we need to look like in the future?

Outstanding care for our patients in ways which matter to them.

Our patients and communities are healthier. We are at the centre of a sustainable care system, delivering and enabling outstanding quality of care and outcomes with our partners.

A key partner in the delivery of the Dorset wide Plan (STP)

Acute planned and emergency hospital for West Dorset

The Location of the Mid Dorset integrated community services hub

Managing care for the frail elderly and those with chronic illnesses in the community

Using technology to the benefit of our patients

Services are joined up with community and primary care