

**POLICE AND CRIME PANEL COMPLAINTS SUB-COMMITTEE**

**MINUTES OF MEETING HELD ON WEDNESDAY 21 JUNE 2023**

**Present:** Cllrs Iain McVie (Chairman), Patrick Canavan and Les Fry

**Officers present (for all or part of the meeting):**

Marc Eyre (Service Manager for Assurance), Tony Bygrave (Senior Assurance Officer - Complaints) and Elaine Tibble (Senior Democratic Services Officer)

**1. Minutes**

The minutes of the meeting held on 9 September 2020 were confirmed and signed.

**2. Declarations of Interest**

No declarations of disclosable pecuniary interests were made at the meeting.

**3. Public Participation**

There were no public questions or statements.

**4. Urgent items**

There were no urgent items.

**5. Exempt Business**

Proposed by Cllr Les Fry, Seconded by Mr Iain McVie

Decision

That the press and the public be excluded for the following item(s) in view of the likely disclosure of exempt information within the meaning of paragraph 3 of schedule 12 A to the Local Government Act 1972 (as amended).

**6. Complaint Against the Police and Crime Commissioner**

The Sub-committee was convened to establish whether the decision taken by the Monitoring Officer (OPCC), following a complaint from a member of the public, had been managed correctly and in accordance with the PCP Complaints Protocol.

The Sub-committee considered:

- Written communication to the complainant and PCC.
- Any written evidence of an informal resolution.
- Any further written comments from the complainant and the PCC submitted to the Sub-Committee.
- Any reasons for the IOPC referring a complaint back to the Dorset Police and Crime Panel, so that these could be challenged if required.
- Whether to invite the PCC to attend a subsequent meeting to answer questions about the complaint.

**Decision:**

- 1) Not to uphold the complaint.
- 2) That, with the exclusion of the timelines, the complaint had been managed correctly, with due diligence and in accordance with the Complaints Protocol.
- 3) That a letter outlining the outcome from consideration of the complaint together with lessons learnt be sent to the complainant in accordance with the 5 working day response following the meeting.
- 4) That the complaints protocol be re-drafted to ensure all PCP complaint timelines be brought in line with those of the Host Authority (Dorset Council).
- 5) That the complainant will be informed of his right to appeal to the Complaints Ombudsman if he is not satisfied with the panel decisions.

**Duration of meeting:** 3.20 - 4.27 pm

**Chairman**

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