

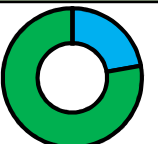
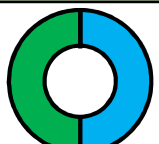
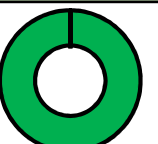
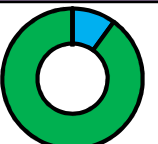
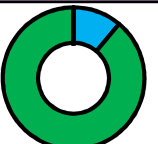



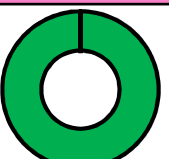
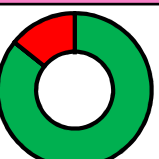
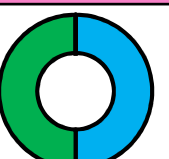
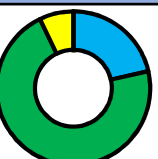
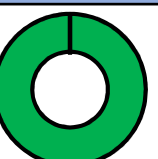
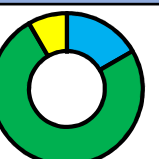


Dorset Police and Crime Panel


Police & Crime Plan Monitoring Report – Q3 2019/20

 <p>PROTECTING PEOPLE AT RISK OF HARM</p>	Vulnerability; Prevention; Early Intervention	Mental Health; Drugs; Alcohol	National issues, Local approaches	 <p>WORKING WITH OUR COMMUNITIES</p>	Road Safety; Cyber & Fraud	Engagement	Problem Solving
							
Headlines: <ul style="list-style-type: none"> • Appropriate Adults and Adult Return Home Interview schemes • County Lines crackdown • Assisted Dying law review campaign • Focus on Hate Crime • Youth diversion and education 				Headlines: <ul style="list-style-type: none"> • Action on drink and drug driving • Spotlight on tackling fraud and cyber crime • Neighbourhood Engagement Plans published • Summer vulnerability consultation findings • Bobby Van project progresses 			
 <p>SUPPORTING VICTIMS, WITNESSES & REDUCING REOFFENDING</p>	Victims & Witnesses	Offender Management & Rehabilitation	Restorative Justice	 <p>TRANSFORMING FOR THE FUTURE</p>	Funding & Resources	Technology	Innovation & Service Improvement
							
Headlines: <ul style="list-style-type: none"> • Further support for victims of sexual violence • Virtual court tour videos completed • Spotlight on bullying • ‘Through the Gate’ prison project supported • Police Custody harm reduction initiatives implemented 				Headlines: <ul style="list-style-type: none"> • Cautious welcome for police officer uplift • Budget and precept consultation launched • OPCC website refreshed • Complaints Review Officer recruitment commenced • Consultation responses on police reform, asset recovery and audit 			

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

RAG Status	
This Period	Last Period



PROTECTING PEOPLE AT RISK
OF HARM

Vulnerability
Prevention
Early
Intervention

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> ISVA Service re-procurement process launched Funding approved for Appropriate Adult scheme pilot Adult Return Home Interview business case approved Community grant supports childhood trauma victims PCC funds Horse Course pilot scheme 	% people feeling safe in Dorset (YTD)	94%		
	Recorded Domestic Abuse Crime (YTD)	+2.0%		
	Recorded Hate Crime (YTD)*	-3.1%		
	Recorded Hate Incidents (YTD)*	-11.5%		
	HMICFRS PEEL Effectiveness	GOOD		-
	Commissioning Spend 2019/20	£89K		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> As lead commissioner, the OPCC have instigated the re-procurement process for the Independent Sexual Violence Advisor (ISVA) service. The new contract will commence in March 2021 A pan-Dorset children's Appropriate Adult pilot scheme has been agreed, with funding split between the Youth Offending Service, PCC/police and local authorities Further veterans work has included finalising funding for the Pivotal and YMCA accommodation schemes for vulnerable and homeless ex-forces personnel; enhanced facilities at the Veterans' Hub; and action to address reducing reoffending A PCC Community Grant has helped to fund the SOS course run by the Bus Stop Club charity in Ferndown, supporting victims of childhood trauma The PCC has also funded the Horse Course Re-start Programme working with 15 vulnerable individuals at risk of exploitation 	16. Resources for responses to new crime trends			-
	35. Aspire to create a Vulnerable Persons Directorate			^
	71. Continue to provide Safeguarding oversight			-
	72. Continue to challenge the service provided to vulnerable victims of fraud			-
	73. Police work in partnership on Modern Slavery			-
	82. Work with partners to provide enhanced support for veterans			^
	87. Pilot an Adult Return Home Interview initiative for missing persons			^
	*Work is underway to produce long term figures on hate crimes and incidents, to better identify trends.			

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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This Period	Last Period



PROTECTING PEOPLE AT RISK
OF HARM

Mental Health

Drugs


Alcohol

Headlines:	Key Indicators:	Q3 18/ 19	Q3 19/ 20																								
<ul style="list-style-type: none"> Dorset Police crackdown on County Lines Guest blog on mental health PCC coordinates Assisted Dying lobbying campaign 	<table border="1" style="width: 100%;"> <tr> <td style="width: 70%;">Detainees under MHA (YTD)</td> <td style="text-align: center;">6</td> <td style="background-color: green;"></td> <td style="background-color: green;"></td> </tr> <tr> <td>Mental Health related incidents (YTD)</td> <td style="text-align: center;">+3.5%</td> <td style="background-color: yellow;"></td> <td style="background-color: yellow;"></td> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> <tr> <td>HMICFRS PEEL Effectiveness</td> <td style="text-align: center;">GOOD</td> <td style="background-color: green;"></td> <td style="text-align: center;">-</td> </tr> <tr> <td>Commissioning Spend 2019/20</td> <td style="text-align: center;">£152K</td> <td> </td> <td> </td> </tr> </table>	Detainees under MHA (YTD)	6			Mental Health related incidents (YTD)	+3.5%											HMICFRS PEEL Effectiveness	GOOD		-	Commissioning Spend 2019/20	£152K				
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Commissioning Spend 2019/20	£152K																										
Activities & Achievements:	PCC Commitments:	Q3 18/ 19	Q3 19/ 20																								
<ul style="list-style-type: none"> A co-ordinated week of action in October saw 27 people arrested in disruption of drug-related activity across Dorset. Of those arrested, 14 were closely associated with alleged 'county lines' networks operating locally. Approximately 26 safeguarding checks were also conducted at known vulnerable addresses; The PCC has also agreed to fund a Home Office sponsored Violence & Vulnerability Unit county lines review in Bournemouth Ché Donald, National Vice-Chair of the Police Federation of England & Wales (PFEW), wrote a guest blog in support of World Mental Health Day The PCC has co-ordinated a campaign among colleagues seeking a review of assisted dying laws, prompted by the untimely passing of Ron Hogg, the former PCC for Durham 	<table border="1" style="width: 100%;"> <tr> <td style="width: 70%;">32. Expand work with partners keeping repeat victims with serious mental illness safe</td> <td style="background-color: green;"></td> <td style="text-align: center;">-</td> </tr> <tr> <td>75. Scope an app to give officers real-time MH advice</td> <td style="background-color: green;"></td> <td style="text-align: center;">-</td> </tr> <tr> <td>78. Ensure local MH Concordat arrangements are fit for purpose and reflect new legislation</td> <td style="background-color: green;"></td> <td style="text-align: center;">-</td> </tr> </table>	32. Expand work with partners keeping repeat victims with serious mental illness safe		-	75. Scope an app to give officers real-time MH advice		-	78. Ensure local MH Concordat arrangements are fit for purpose and reflect new legislation		-																	
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Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

RAG Status	
This Period	Last Period



PROTECTING PEOPLE AT RISK
OF HARM

National
issues

Local
approaches

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> • ‘No Place for Hate’ Conference • Hate Crime Scrutiny Panel work ongoing • CAB Hate Crime Project funded • Port Security concerns raised • Youth diversion scheme launches • Safewise funding agreed 	Serious Sexual Offences (YTD)	+3.0%		
	Domestic Abuse Incidents	+4.2%		
	Domestic Abuse Crimes	+2.0%		
	HMICFRS PEEL Effectiveness	GOOD		-
	Commissioning Spend 2019/20	£9K		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> • PCC blogs on the ‘No Place for Hate’ Conference organised by Prejudice Free Dorset in October, which he part-funded • Discussions have been held with the Force Hate Crime lead over the practical arrangements for the Hate Crime Scrutiny Panel, with an inaugural meeting scheduled for February 2020 • The PCC has also funded a project by Citizens Advice (CA) which will target racist crime in Bournemouth associated with the Night Time Economy (NTE). This is due to launch on 1 February 2020 • In a Daily Echo article concerning the tragic lorry deaths in Essex, the PCC again highlighted his concerns over security at Dorset’s smaller ports • The PCC funded AIM Community youth diversionary project launched in October, providing art, drama and cookery therapy sessions for 15-20 young people • Funding was also agreed for Safewise and their delivery of crime prevention and diversionary activities 	6. Increased crime reporting			^
	7. Hold agencies to account for role in reducing crime			-
	83. Continue to reduce/remove barriers to reporting Hate Crime			^
	84. Support an awareness raising event			
	85. Develop a Hate Crime Scrutiny Panel			
	67. Pay regard to the Strategic Policing Requirement			-
	69. Continue to lobby to improve port security			-
	86. Deliver proactive knife crime awareness			^
88. Explore potential youth diversion activities				
89. Create a Police Cadet Scheme			^	

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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WORKING WITH OUR
COMMUNITIES

Road Safety


Cyber-crime

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> Older drivers forum Christmas drink/drug driving campaign launched PCC continues to lobbying on drink driving laws PCC action on tackling fraud Guest blog on Cyber Safety 	Killed or Seriously Injured – KSI (rolling)	-14.7%		
	Road Safe Website page views (YTD)	41,505		
	Drink related arrests (Q3)	204		
	Drug related arrests (Q3)	98		
	DAS attendees (Q3)	11,276		
	Commissioning Spend 2019/20	£0		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> A series of meetings and workshops organised through the Older Drivers Forum gave advice on keeping mature motorists on the road safely for longer The annual Christmas drink/drug drive campaign was launched by Dorset Police, with a message of ‘none for the road’ as the only way to ensure safety In a separate blog the PCC also continued his lobbying for drink driving reform, urging the new Government to review existing laws which currently see England and Wales with the most generous thresholds in Europe In December the PCC had an article published in the Thunderer section of The Times newspaper, calling for a fresh approach to tackling fraud. This followed his public consultation on the effectiveness of Action Fraud and the associated results The latest Cyber Safety guest blog was published in November, focused on online safety ahead of Christmas 	24. Commission wider provision of driver training		-	
	26. Raise awareness around poor decision making		-	
	27. Lobby Government to lower drink-drive limit 28. Provide resources to tackle drink-driving		-	
	29. Undertake a drug-driving awareness campaign		-	
	30. Expand availability of drug-driving testing kits		-	
	20. Continue cyber-crime awareness campaign		^	
	79. Educate young people on online risks		-	
	80. Better cyber-crime support for businesses		-	

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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WORKING WITH OUR
COMMUNITIES


Engagement

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> Force launches 'Your Dorset' consultation Neighbourhood Engagement Contracts published 2020/21 Budget & Precept consultation launched Summer consultation on vulnerability findings 	Facebook – total reach	56,355		
	Facebook – follower growth	+7.4%		
	Twitter – total impressions	322,300		
	Twitter – follower growth	+2.3%		
	Commissioning Spend 2019/20	£37K		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> In November, Dorset Police launched the second phase of their 'Your Dorset Your Police' consultation, using a budget simulator tool for the public to highlight their policing priority areas Also in November, the OPCC finished their assessment of the Force Neighbourhood Engagement Plans which were subsequently published on the relevant Neighbourhood Policing Team (NPT) webpages The annual budget and precept consultation for 2020/21 was launched, despite delays in the Government announcement on policing funding. Further context was also published around the Commissioner's rationale Following the summer engagement programme, the findings of the PCC's consultation on vulnerability were published, highlighting the difficulties in prioritising different aspects of vulnerability 	1. Enhance how we capture the public's views			^
	2. Publish an annual community engagement report			-
	23. Improve police response to business crime			-
	47. NPT webchats 49. PCC Surgeries online			^
	48. PCC Webchats			-
	50. Contact the police via online channels			^
	56. Continue bringing the police to the heart of the community			-
	100. Introduce a Neighbourhood Engagement Contract			

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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WORKING WITH OUR
COMMUNITIES

Problem Solving

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> Action on fly-tipping Child Exploitation co-ordination post commences Rural crime initiatives Bobby Van project work continues 	Problem Solving Forums held	3		-
	Public contact cases recorded (YTD)	1,128		-
	Public contact cases resolved (YTD)	928		-
	Commissioning Spend 2019/20	£106K		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> In November, the Dorset Echo reported on a successful prosecution for fly-tipping, referencing the multi-agency action group instigated by the PCC following his Problem Solving Forum; A December OPCC blog provided further information on action against fly-tipping Following an idea generated at the County Lines Problem Solving Forum, the pan-Dorset Child Exploitation Transformation Lead commenced their role this quarter. The post has been funded by the PCC for an initial 12 months Rural crime prevention initiatives this period have included the police and partners working on a ‘No Cold Callers’ scheme and sharing crime prevention tools and techniques Work has continued on the development of Dorset’s first Bobby Van Scheme, including purchase of the van and recruitment of the operative. The scheme launched in the east of the County on 23 January 2020. 	8. Establish a Problem Solving Forum; 9. PCC to fund new approaches identified by Forums			-
	9(a). Homelessness Problem Solving Forum			^
	9(b). Fly Tipping Problem Solving Forum			^
	9(c). County Lines Problem Solving Forum			^
	22. Work with Dorset Police to improve the response to business crime			^
	81. Continue to promote and support opportunities for individuals to volunteer with the Force & OPCC			^
	91. Create a Bobby Van Scheme for Dorset			

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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SUPPORTING VICTIMS,
WITNESSES & REDUCING
REOFFENDING

**Victims &
Witnesses**

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> Funding agreed to expand sexual violence support Research into rape victims and criminal justice Virtual court videos finalised Raising awareness on bullying Ongoing oversight of Victim Code compliance 	PCC Surgery Cases (since May 2016)	55		-
	Victim Support – Cases Created (YTD)	11,962		-
	Victims’ Bureau – All Contact (YTD)	18,856		-
	Victim Satisfaction (Overall Service)	76.5%		
	Victim Satisfaction (Kept Informed)	69.9%		
	Commissioning Spend 2019/20	£1.1M		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> The PCC has agreed funding to support the Sexual Trauma and Recovery Service (STARS) in opening an office in Dorchester to support the west of the county The OPCC have also worked with STARS to carry out further research locally to better understand why victims of rape are often unwilling to support prosecutions A PCC supported project by Bournemouth University students to create virtual court video tours has been completed In support of Anti Bully Week the PCC published a blog raising awareness of bullying and the harm that it can cause, along with information on the role of the Safe Schools & Communities Team (SSCT) Through the Victims & Witnesses Sub-Group which he chairs, the PCC continues to work with the Ministry of Justice (MoJ) to develop the monitoring and scrutiny of compliance with the Victims Code of Practice (VCoP) 	31. Establish a repeat victim champion to coordinate interventions in complex cases			-
	60. Improve systems to avoid double/triple booking of court rooms			^
	61. Complainant Liaison Officer pilot scheme (<i>initially lobby Government to sponsor a Victims Lawyer</i>)			^
	92. Retendering of the Victim Support Contract by September 2019			

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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SUPPORTING VICTIMS,
WITNESSES & REDUCING
REOFFENDING

Offender
Management
Rehabilitation

Restorative
Justice

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> Victims outline benefits of Restorative Justice Circles Through the Gate prison project supported Custody initiatives implemented Vulnerable female offenders consultation response 	ICV Scheme – Detainees Offered Visit	338		-
	ICV Scheme – Detainees Visited (YTD)	313		-
	Restorative Dorset referrals (RJ & RM)	105		-
	OoCD Panel – Cases Reviewed (YTD)	55		-
	Scrutiny Panels – meetings held (YTD)	12		-
	Commissioning Spend 2019/20	£223K		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> The second anniversary of the PCC funded Restorative Dorset service was used to highlight the positive benefits of restorative justice and restorative mediation The PCC has agreed to support Circles Southwest in establishing a ‘Through the Gate’ project at HMP The Verne, working with sexual offenders to reduce their risk of offending upon release from prison A police custody research project with Bournemouth University has concluded and a number of small measures are being trialled to help reduce risk and disturbances A response has been submitted to the Ministry of Justice (MoJ) consultation on the ‘Managing Vulnerability: Women’ guidance for female offenders and all women in contact with the police. This covered good practice, areas of need and general observations on approaches to female offenders locally 	10. Explore mentoring to reduce reoffending			^
	12. Expand tagging of offenders in Dorset			^
	13. Lobby Government to change law so police can insist on certain high risk individuals being tagged			^
	15. Work with partners to explore more behaviour changing courses for offenders			^
	33. Work with CRC to improve peer/public mentoring services			-
	34. Explore extension of AFCB referral path for young offenders			-
	93. Police Custody Environment research project			-
	14. Expand RJ meetings between victims & convicted offenders in prison			-

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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TRANSFORMING FOR THE
FUTURE

Funding &
Resources

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> • Cautious welcome for new officer announcement • Record amount of criminal cash recovered • PCC provides further context around precept proposal • First ever prosecution under ‘Finn’s Law’ 	Total Establishment FTE (31.03.19)	2,558		-
	OPCC Establishment FTE (31.03.19)	19.9		-
	OPCC Net Expenditure (as % of total)	1.7%		-
	OPCC Commissioning Spend (2018/19)	£2.08M		^
	HMICFRS PEEL Efficiency	GOOD		-
	Commissioning Spend 2019/20	£192		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> • The PCC has offered a cautious welcome to the announcement of 50 new officers to be recruited for Dorset in 2020/21, subject to further detail on the Government’s longer term recruitment plans • The Dorset Echo reported on Dorset Police recovering a record amount of criminal cash and assets - £681,000 – in 2018/19 • Following the launch of the 2020/21 police budget and precept consultation, the PCC provided further context around his proposal to request an average extra £1.25 a month in council tax precept • Dorset saw possibly the first conviction under ‘Finn’s Law’ in October 2019 when a man was jailed after attacking a police dog. The PCC had previously joined colleagues to lobby for the introduction of the Animal Welfare (Service Animals) Act 2019 	63. Deliver efficiency savings through the Alliance 96. Create joint Force/OPCC Innovation Fund		-	
	18. Increase resources to frontline policing		-	
	38. Continue to spend public money wisely 43. Uphold the position of prudence 44. Continue to lobby for fairer funding 68. Work with partners/regionally to keep people safe		-	
	42. Maintain Dorset Police as debt free		^	
	17. Alliance savings invested in changing crime areas 57. Newly identified resources deployed to frontline		^	
	70. Explore shared budgets/shared service delivery		-	
	90. Support health & wellbeing of officers & staff		-	

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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TRANSFORMING FOR THE
FUTURE

Technology

Headlines:	Key Indicators:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> OPCC website refreshed PCC publishes Police & Crime Plan achievements 	Drone Unit Deployments (2018)	356		-
	Safer Drone workshop attendees (2018)	400		-
	Alliance BWV cameras procured	+2,850		-
	HMICFRS PEEL Efficiency	GOOD		-
	Commissioning Spend 2019/20	£26K		
Activities & Achievements:	PCC Commitments:		Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> A refresh and update of the OPCC website was completed during the quarter. This has improved functionality and accessibility whilst updating and streamlining content. The website is an important communication tool for the PCC and the office The PCC has published a series of updates outlining his progress and achievements against his Police and Crime Plan priorities and achievements: <ul style="list-style-type: none"> ➤ Pillar 1 – Protecting people at risk of harm ➤ Pillar 2 – Working with Communities ➤ Pillar 3 – Victims, Witnesses & reoffending ➤ Pillar 4 – Transforming for the Future 	54. Build on IT systems and development to ensure intelligent police deployment and briefings			-
	55. Pursue and progress the video enabled court scheme allowing police to give evidence remotely; 58. Improve IT structures to enable remote remands, court cases and prisoner productions; 59. Improve IT structures so that police and witnesses can give evidence remotely			^
	62. Pursue improved technology for the Force, Alliance and the South West region			-
	65. Introduce Body Worn Video (BWV) in Dorset			-
	66. Continue the drone initiative locally			-

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q3 2019/20

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TRANSFORMING FOR THE
FUTURE

Innovation &
Service
Improvement

Headlines:	Key Indicators:	Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> First wave of Police Constable Degree entrants Recruitment launched for Complaints Review Officer Police Foundation Review of Policing response ARIS consultation response submitted Response to Local Audit review 	101 Timeliness (Excellent/Good)	66%	v
	Complaint/Appeal Files Dip-Sampled	24	-
	% people feeling safe in Dorset (YTD)	94%	-
	HMICFRS PEEL Effectiveness	GOOD	-
	HMICFRS PEEL Legitimacy	GOOD	-
	Commissioning Spend 2019/20	£15K	-
Activities & Achievements:	PCC Commitments:	Q3 18/ 19	Q3 19/ 20
<ul style="list-style-type: none"> Dorset Police has seen the first batch of Police Constable Degree Apprenticeship (PCDA) entrants join the Force during the quarter In line with the reforms to the Police Complaints System, the OPCC launched the recruitment process for a new Complaints Review Officer The PCC has submitted a response to the phase 1 call for evidence by the Police Foundation for their major Strategic Review of Policing in England and Wales project In response to a consultation on the Asset Recovery Incentivisation Scheme (ARIS), the PCC has called for a fairer distribution of assets and money recovered to police forces On behalf of the PCC, the Chief Finance Officer also responded to a Local Audit review consulting on external audit and wider assurance arrangements 	5. Create the Safer Dorset Foundation (SDF)	v	^
	40. Explore CoP leadership review opportunities	-	-
	41. Help the Force develop innovative ways to recruit, retain and develop the best people	-	-
	45. Continue to reduce the Force carbon footprint	v	^
	64. Build on Evidence Based Policing methods and introduce best practice into Dorset	-	-
	94. Create a Use of Force Scrutiny Panel 95. Create an Out of Court Disposal Scrutiny Panel 97. Improve OPCC scrutiny & transparency	-	-
	4. OPCC as initial contact point for police complaints	v	-