Shaping Dorset Council

Programme Headline	The first Shadow Council meeting was held, with huge thanks particularly to the Democratic Services Managers who brought forward all the preparation by two weeks and enabled a very smoothly and professional run meeting. This followed the early completion of the passage through Parliament of the Structural Change Order. We continue to monitor the legal action now launched by Christchurch Borough Council which may still impact the overall timeline. Scoping and discovery work has completed its first phase and the content used to support the planning detail for each workstream. Interim Statutory Officers have been appointed and the High Level Implementation Plan agreed at Shadow Council; more work will be required to add much more detail over the next month or so. The overall status is described as Amber - not all work is on track, but the programme will recover the lost time without risk to the overall timeline. Disaggregation work is nearing completion, albeit still a little behind schedule.						
Key Achievements This Period	Discovery and service continuity workshops phase completed. Interim Statutory Officer selection process completed. Permanent Chief Executive Process underway - adverts and editorial content being prepared, following Shadow Dorset Council approval to proceed. First full Shadow Dorset Coucnel Meeting held Shaping Dorset Council working brand established for the LGR Team	Key Objectives Next Period	A plan of works for each workstream to be clearly defined and resourced up approach from across the Councils. Disaggregation process outcomes approved by Joint Task & Finish Group Shadow Committees established				

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Initial engagement undertaken on TUPE shared				Trade Union Engagement	G	Initial engagement undertaken on TUPE		0
Additional facilities time provided								

WS4: Customer and Services Sponsor: TBC (Programme Board)	А	Service Continuity Workshops have been held, and information has been received from DCC for Adults and Children's Services. Information captured from the workshops has been drawn into a matrix structure for grouping key questions, decisions and dependancies between services to ensure continuity is maintained from day 1. Consolidation of key questions has been completed and responses will enable individual service areas to draft implementation plans in preparation for a Service Continuity Forum w/c 9th July.	 4.1 Service mapping and review 4.2 Customer impact assessment 4.3 Equalities duties 4.4 Web content review 	A A A A	13 x service workshops held over three week period to identify what is required to enable services to continue to function on Day 1. Output from all workshops collated, core questions consolidated EqIA recommendation provided for each service function. As above		Responses to core questions to be provided to programme team by 15th June. Workshop for core workstreams to identify day 1 requirements will be held prior to the service continuity forum scheduled for w/c 9th July. Each service area to complete their respective draft implementation plan by 29th June. A full risk profile will be developed. Liaising directly with EqIA team and services within implementation to ensure impacts and risks are captured, recorded and mitigated There will be an opportunity to meet with partnerships but this will follow the finance disaggregation work to understand the
			4.5 Partnerships	A			accountable authority. The Councils contract work will also inform the discussions required with Partnerships.
		The Governance for the ICT Workstream has been agreed and the first ICT Strategic Board will take place on 12th June. ICT Lead officers and partner representatives have been identified for each work package. Scoping documents for each work package will be	ICT disaggregation ICT implementation plan	A	ICT Lead officer and representatives from partners for this work package are now in place. Scoping of work package being progressed. In progress ICT Lead officer and representatives		Create scoping document for the workstream. Create individual plans for each work package to feed ino the overall ICT Workstream plan.
WS5. ICT	А	produced in time for the ICT Strategic Board meeting.	ICT infrastructure ICT applications and data:	A	from partners for this work package are now in place. Scoping of work package being progressed. ICT Lead officer and representatives from partners for this work package are now in place. Scoping of work package		
Sponsor: Matt Prosser			corporate ICT infrastructure and data: business	A	being progressed. ICT Lead officer and representatives from partners for this work package are now in place. Scoping of work package being progressed. ICT Lead officer and representatives from partners for this work package are		
			ICT service delivery Intranets	A	now in place. Scoping of work package being progressed.		
			Public facing website infrastructure	A			
WS6. Information Governance Sponsor Steve Mackenzie	А	First meeting of the Board held Wednesday 13th June. Workshop to be organised to test the work packages identified.	IG Framework Information Security Transparency/Openness/ DP	N N N			
		Two communications officers have been recruited to help develop and deliver communications and engagement activity with stakeholders through a variety of means to support the delivery of the LGR programme. LGR communication leads and their teams from across the Dorset Area councils are also continuing to support and assist.	Records Management Day 1 Communications Branding a) Shadow Council b)Interim branding arrangements c) Branding for new authority	N G G	a) Shadow Council branding complete b) LGR Programme Interim Branding Arrangements draft paper complete. c) Branding requirements for new authority currently being scoped.		Branding requirements for new authority report currently being prepared. Funding to be agreed.
	Work has commenced on scopir requirements for the new autho and task and finish group are be progress this work.	Work has commenced on scoping the branding requirements for the new authority. A project team and task and finish group are being set up to	Digital channels for new authority (website, intranet, social media accounts) Communications - service continuity	G	Joint workstream between ICT & Communications his work is currently being progressed through the LGR communications group		Digital channels for new authority currently being scoped. Scope to be agreed as part of customer & services workstream. Support services
WS7. Communications and		the communications plan of delivering communications which people understand and support. A number of channels are in the process of being established or rescoped. Meetings are taking place with key stakeholders to	Communications to support delivery of LGR programme Internal communications	G	which has lead communications officers from each Dorset Area council Being developed through wider member		workshop taking place Friday 1 June Report to go to programme board - date tbc
branding Sponsor: Matt Prosser	A	establish/build relationships, forward plan messaging and map out their channels and audiences. Essential to the next stage will be raising awareness	& engagement (employees & members) External communications & engagement strategy	G	engagement task and finish group & LGR communications group Being developed through wider member engagement task and finish group & LGR communications group		Report to go to programme board - date tbc
	actively find out r engage on a far re covering sensitive and stakeholder r used to refine the engagement plan	of the programme and encourage people to actively find out more and have their say. To engage on a far reaching and complex programme, covering sensitive issues, is a significant challenge and stakeholder mapping is ongoing which will be used to refine the communications and	Establish channels (see a- e below) a) SharePoint (employees but accessible to members also)	G	Ongoing Build commenced on sharepoint site. Content currently being populated.		Go live W/C 18 June
		engagement plan. An engagement calender is	b) WordPress (wider public) c) modgov extranet (member briefings)	G	The website has been refocused for shadow council currently being created - there will be a library facility for LGR member briefings & newsletters		Go live by mid-June
			d) social media (wider public) e) newsletters fortnightly (amplauage & members)	G R	Refocused for shadow council 2 editions have been issued.		Next edition due
			(employees & members) Development of target operating model	А	Proposal in from supplier. Approval from board to proceed.	Contract with supplier	Make sure contract in place with supplier. Review initial dates proposed.
Phase 3: TBC (Keith Cheesman)	A	The plan was designed to start delivery in May 2018 but only approved to proceed in June therefore is behind schedule. Reviewing schedule with supplier over next period.	Design a transformation programme to deliver the ambitions of the interim operating model Development of an interim corporate plan	N N	Activities being loaded on to SharePaint	General delay duo to delayed account	Manage activities when CD live Identify
			Delivery of the People Plan activities	A		General delay due to delayed papers at board (due to earlier than expected Shadow Council/ Shadow Executive meetings).	Manage activities when SP live. Identify 'inspire' presenters.

Programme risks, issues, assun						
Risk	Workstream	Owner	Unmanaged RAG	Mitigation	Current RAG	Further Action
Insufficient capacity/resources to deliver the programme within timescales (project slippage)	HR & workforce	Keith Cheesman		Programme team posts appointed into, include Programme Director. Project Management roles appointed and coming into place. Project Support Officer role has been apponted, awaiting a start date.		Partner authorities to ensure that any further support required by programme office is made available. PA role still to be appointed to. Scoping workshops will identify further resource requirements.
Failure to establish early decision-making processes	Legal & Democratic	Keith Cheesman		Joint Area Committee, Governance Task and Finish group established and working well.		Future consideration for Change Advisory Board
Failure to understand full statutory responsibilities of merging authorities creates an exposure to legal challenge	Legal & Democratic	MOs		Programme contains legal and governance workstream tasked with examining Corporate legal requirements. Service continuity workshops planned to identify service specific legalities		Service workshops will reduce risk exposure
Interdependencies with other government bodies causes delays (HMRC Paye Number etc)	Finance	Keith Cheesman		Appropriate advice agencies being sought		Decisions to be taken following receipt of advice
Failure to inform or consult meaningfully. Employers are liable for up to 13 weeks gross uncapped pay for EACH employee affected by the transfer	HR & workforce	Keith Cheesman		Trade Union and Employee communication and engagement established as part of the HR Workstream. TU forum in place. Fortnightly meetings booked.		
Drop in services levels during transition	Customer and Service continuity	Programme Board		Service Continuity workshops planned		Appropriate involvement of subject matter experts across all preceding councils will support the detailed work through each of the workshops and planning phases in order to minimse the risks

Support required from Shadow Executive Committee to enable delivery None at this time