



Listening meeting

NHS Dorset CCG and the South Western Ambulance Service NHS Foundation Trust

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Listening meeting – introduction

Key points:

- **We want to take this opportunity to listen to your views**
- The CCG funding will continue and it is not being reduced.
- We know how important it is to the community of Purbeck to have reassurance around the ongoing provision of healthcare services in the area
- We understand the local community are interested in the future of the Rapid Response Vehicle (RRV), known as the Purbeck/Swanage Car
- As part of our ongoing joint working, the healthcare system in Dorset is exploring through our listening exercise what best meets the needs of the local population now, and in the future, to develop any potential changes with you.

What we'd like to cover

- How did the current service come about?
- What is the current situation?
- What are we talking about?
- Discussion and questions

How did the current service come about?

- In 2008, Swanage Community Hospital's minor injuries unit (MIU) moved to day time opening.
- At this time the ambulance service had a rapid response vehicle (RRV) in operation across Purbeck for 12 hours a day. With additional funding from the CCG, this service was made 24-hour.
- This investment allowed for the Purbeck Community Paramedic Service to be established. This RRV service then became better known as the 'Purbeck/Swanage Car'.
- The Purbeck Car currently supports elements of both 999 and primary care community response
- Thirteen years on, national developments and local investment into the ambulance service means we think now is a good time to work together on the way forward to make best use of the resources available.

What is the current situation?

- From 2019, South Western Ambulance Service Foundation Trust (SWASFT) was provided an additional £1.8m investment to improve services from the CCG. SWASFT was able to recruit additional emergency care assistants and paramedics across Dorset.
- For Purbeck, it means there are **now three emergency ambulances, Double Crewed Ambulances (DCA), based in the area instead of two**, helping patients get the right response first time without having to wait for additional transport if they need to get to hospital following a 999 call. In addition, there is also the Rapid Response Vehicle (RRV), known as the Purbeck/Swanage Car.
- There is also an **increase in vehicle and workforce hours** in towns surrounding Purbeck, such as Dorchester, Poole and Bournemouth.
- More ambulance resource in these areas means there is greater ability to get patients to access the care they need
- This also means **additional 999 resources** can be drawn into the Purbeck area if needed when Purbeck's emergency response teams are taking patients to hospital or attending incidents.

Overview of the current service

- One 24/7 Emergency Ambulance/ Double Crewed Ambulance, Swanage
- One 24/7 Emergency Ambulance/Double Crewed Ambulance, Wareham
- One 10hrs – 13.00 to 23.00/7 days a week Emergency Ambulance/Double Crewed Ambulance, Wareham
- One 24/7 Purbeck car

What are we talking about?

An Emergency Ambulance (Double Crewed Ambulance)

An Emergency Ambulance, also referred to as a Double Crewed Ambulance (Emergency), is a fully equipped and liveried Ambulance, crewed by ambulance staff trained to deliver clinical care at the scene of an Ambulance Incident and capable of transporting the patient to hospital or other location following a 999 call or a call from care professional.



A Rapid Response Vehicle (RRV)

A Rapid Response Vehicle is a medically equipped liveried car crewed by a clinically qualified member of staff trained to deliver clinical care at the scene of an Ambulance Incident, designed to reach patients as quickly as possible, following a 999 call. A rapid response vehicle is not able to transport patients.

Purbeck Car

An RRV (see above) is deployed as the Purbeck Car, it provides home visiting support to the GP practices in the Purbeck area Monday to Friday daytime, but can also respond to immediately life threatening 999 calls during this time. Evening/overnight and weekends it acts as a RRV.



Scenario 1



Scenario 2



Discussion and questions

Key points:

- We have been thinking about this. We want to make the best use of available funding – which will continue – for the best outcomes for patients.
- We'd like to work together with you in the future – we want to hear your thoughts.