

PORTFOLIO HOLDER/LEAD MEMBER UPDATE SUMMARY

PORTFOLIO:¹

Customer & Community Services

CABINET DATE:²

7th December 2021

KEY ACTIVITIES SINCE THE
LAST REPORT:³

Working Together – first joint webinar with Dorset Association of Parish & Town Councils – libraries special

DAPTC AGM – attended and spoke about how we engage and communicate better

DAPTC quarterly meeting

Budget Café session

Work with Customer Services colleagues to enhance support available for both officers and members dealing with unreasonable behaviours

Discussions around Weymouth Museum – storage and aims

Visited Records Management Service – plans for digitisation in pipeline and plans for the future

Work continues in meeting the challenges around Waste Services

Stronger Neighbourhoods – local members sessions

Met with stakeholders; QE management for leisure services

Ongoing engagement with stakeholders and larger community groups on library strategy, filming press releases and comms

Community Asset Transfer process – shaping training for T&PCs and community organisations – how to apply

Air Quality draft plan out to consultation

Ferndown North visit

Corfe Mullen library visit

¹ Enter the portfolio area

² Insert the date of the Cabinet meeting to which this summary update is to be reported

³ Provide brief details of the meetings attended, key activities or project milestones completed since the last report

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**DELEGATED DECISIONS
MADE:⁴**

<p>Review of the Recycle for Dorset policy One-off transition funding for Wareham Tourist Information HRC Vehicle Access Policy</p>
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**ANTICIPATED
ACTIVITIES/MILESTONES
FOR NEXT PERIOD:⁵**

<p>ASB PSPO to Overview & Resources – Feb 22</p> <p>Web training session for members on dealing with unreasonable complainants</p> <p>Let’s Talk Libraries consultation finishes and results crunched</p> <p>Draft Air Quality plan to PROC for debate</p>
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⁴ Enter details of any delegated decisions made since the last meeting

⁵ Provide details of key activities, project milestones or significant meetings anticipated in the next period