

Licensing

From: Darren Naraine
Sent: 20 September 2022 14:59
To: Robert Botkai
Cc: Licensing; Andrew Sanders
Subject: RE: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Kathryn

Hi Robert,

Thank you for your email.

It is the external seating area at the rear of the premise that is my concern. Noise from customers using this area will impact on the neighbouring residential premises.

I have visited the site and there are residential dwellings 10-15 meters away from this external seating area with a direct line of sight. This area is quiet, and is currently parking for the businesses. The area is surrounded by tall buildings on all sides, and noise will resonate around.

It might be suitable to use this area during the daytime hours if carefully managed. However, after 6pm when the ambient noise levels drop, and residents are more likely to be home and hence disturbed, the use of this area for customer would be unreasonable.

Please give me a call if you would like to discuss further.

Darren Naraine
Environmental Protection Team Leader
Community and Public Protection
Dorset Council


dorsetcouncil.gov.uk



From: Robert Botkai 
Sent: 14 September 2022 15:11
To: Darren Naraine 
Cc: Licensing  Andrew Sanders 
Subject: RE: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

Hi Darren

Thank you. Are there any conditions that we could consider to alleviate your concerns?

Kind regards

Robert

From: Darren Naraine [REDACTED]
Sent: 14 September 2022 15:03
To: Robert Botkai [REDACTED]
Cc: Licensing [REDACTED] Andrew Sanders [REDACTED]
Subject: RE: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

 This message originated outside Winckworth Sherwood and was sent from email address darren.naraine@dorsetcouncil.gov.uk

Hi Robert,

Thank you for your email with the amended operating schedule.

I am still concerned about the application and I am not able to withdraw Environmental Health's representation.

My concern is that the use of the external area at the rear of the premise has the potential to cause a noise nuisance, from customers using this area, to the nearby neighbouring residential premise.

Kind regards

Darren Naraine
Environmental Protection Team Leader
Community and Public Protection
Dorset Council

[REDACTED]
dorsetcouncil.gov.uk



From: ENV Health [REDACTED]
Sent: 13 September 2022 14:36
To: Darren Naraine [REDACTED]
Subject: FW: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

From: Robert Botkai [REDACTED]
Sent: 13 September 2022 14:24

To: ENV Health [REDACTED]
Cc: Andrew Sanders [REDACTED]
Subject: FW: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

Hello

Please can someone pick this up in Louise's absence? We have a hearing date on 23 September.

Many thanks

Robert

From: Robert Botkai
Sent: 13 September 2022 14:20
To: [REDACTED]
Cc: Andrew Sanders [REDACTED]
Subject: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

Dear Louise

Further to your representation I do now have instructions.

I attach a tracked amended operating schedule.

1. Alcohol terminal hour amended to 2300
2. Removal of LNR
3. Opening hours amended to 2330
4. Outside tables and chairs to be rendered unusable by 2200.
5. New condition no customer access out to West Borough

Responding to your questions:

- How any noise from the proposed external areas will be managed. The officer has concerns about use until 23:00, times of use should be considered, any necessary restrictions on numbers of tables and chairs, how the areas will be rendered unusable when not in use, restrictions on music, how will customers enter and exit the external area to the rear? Will steps be taken to prevent people using the rear access out onto West Borough? staff monitoring and training, dealing with resident complaints etc. **There will be no customer access from West Borough. That will only be used for servicing and fire escape purposes and not as a customer entrance.**
- Closing of doors and windows if amplified music is played **.We do not play amplified music**
- Times of deliveries to the premises. **Mainly during the daytime in line with usual retailer deliveries**
- Times of emptying bottles and bins. **After trading and in the morning, but can look to limit glass emptying late at night**
- Clarify where patrons will be permitted to temporarily leave then re-enter the premises for smoking. **Front of building**

I should be grateful if you will confirm that you are now satisfied with the application as amended and that your representation will be withdrawn.

Kind regards

Robert

From: Louise Joyner [REDACTED]
Sent: 02 September 2022 09:57
To: Licensing [REDACTED]
Cc: Andrew Sanders [REDACTED]
Subject: FW: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

Good morning Licensing

Environmental Health have not yet received any further information in relation to our concerns about this new premise licence application. I have spoken with the applicant who hopes to get further details sent to us next week.

I am aware that the consultation period for this application ends on 5th September therefore please except my email below dated 19th August as Environmental Health's representations and current objection to this application.

Kind regards

Louise Joyner
Environmental Health Officer (Pollution)
Environmental Health
Dorset Council

[Redacted]

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From: Louise Joyner

Sent: 19 August 2022 17:21

To: [Redacted]

Cc: Licensing [Redacted] >

Subject: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

Dear Mr Sanders

Thank you for taking the time to speak with me regarding the above application this afternoon. Environmental Health have some concerns about the potential for noise nuisance. There are new flats on the 1st and 2nd floor of the adjoining premises, 6 The Square and residential properties very close by on West Borough. It may be appropriate for a noise assessment to be undertaken by an Institute of Acoustics (IOA) noise consultant to demonstrate there will be no adverse effect on nearby residents.

As discussed please could you liaise with the applicant, Loungers UK and provide further information in the form of a noise management plan to address the following points:

- How any noise from the proposed external areas will be managed. I have concerns about use until 23:00, times of use should be considered, any necessary restrictions on numbers of tables and chairs, how the areas will be rendered unusable when not in use, restrictions on music, how will customers enter and exit the external area to the rear? Will steps be taken to prevent people using the rear access out onto West Borough? staff monitoring and training, dealing with resident complaints etc.
- Closing of doors and windows if amplified music is played.
- Times of deliveries to the premises.
- Times of emptying bottles and bins.
- Clarify where patrons will be permitted to temporarily leave then re-enter the premises for smoking.

Please could you also consider any conditions you feel appropriate to manage noise should any license be granted.

If you have any queries, please do not hesitate to contact me.

Kind regards

Louise Joyner
Environmental Health Officer (Pollution)
Environmental Health
Dorset Council



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