



**Our Mission:** To inspire, connect and enable our communities through our services

Plan on a Page

**Library Strategy  
2023-2033**

**Our Themes**

**Inspire**

*Enriching lives through universal access to information, knowledge, learning literacy and culture. Inspiring and supporting people, learning, businesses, and the response to climate change*

**Connect**

*To connect with and meet the needs of our communities by linking people together with each other and with services from libraries, Dorset Council and partners*

**Enable**

*To create welcoming, inclusive library buildings to share and use in many ways. To develop our workforce and volunteers to deliver services that meet current and future community needs*

What you've told us

Our libraries provide many valued services, the most essential being to support literacy and education

Libraries can be a lifeline, where you can find support, access information and make connections with others

The library operating model should cater for a broad range of needs

What we will do

Increase access to books, computers, events and activities, online resources and more

Provide a broader range of events and activities and connect people with services and support networks

Provide welcoming, inclusive, accessible spaces and develop our workforce to support the aims of the strategy

How we will do it

By promoting our range of physical and digital resources and the home library service

By hosting activities and events which provide opportunities to meet with partners from other services

By improving accessibility of buildings and services. By providing training and support for our workforce

How will we know if we've made a difference

More customers are using our library resources and services

More customers attend more activities and events in libraries

Customer feedback tells us that customers from all communities feel welcome when using our services

**Our Vision:** Trusted community spaces for everyone, with services to inspire your future