

Delivering Key Commitment 7 of the Council Plan: Shaping the Integrated Care System

Update for Cabinet, 20 June 2023

Cllr Jane Somper, Portfolio Holder for Adult Care, Health & Housing

Priority 7: the ICS

"Get a better deal for the council in the partnership that will ensure the best outcomes for those who need our support and achieve affordable costs to the council and the NHS"

ICS progress: the strategy



Working Better Together



Prevention and early help



Thriving communities



Working better together



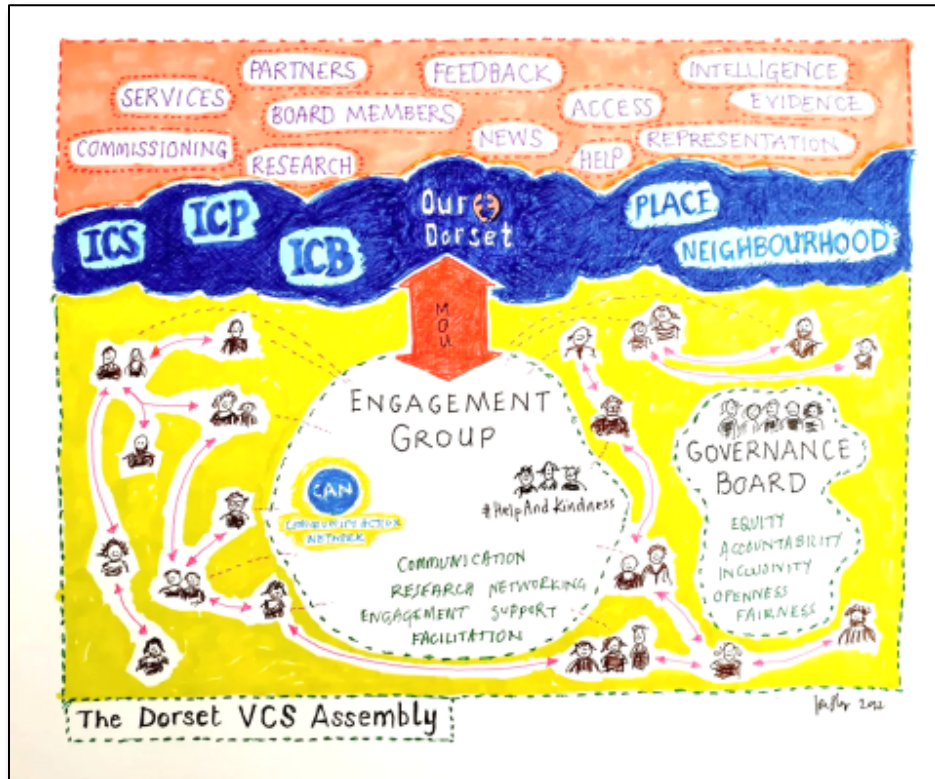
- New strategy agreed by the ICS in April 2023
 - Builds on previous strategy documents, such as the Sustainability & Transformation Plan
 - Sets out three key priorities: prevention and early help; thriving communities; working better together
- New Chair appointed to lead the Integrated Care Partnership
 - Cecilia Bufton joins, having previously been a non-executive director of the Integrated Care Board
 - Also chair of the Local Enterprise Partnership, with extensive charity board experience, and a career in private healthcare and telehealth industries
- Some development work underway with the Health & Wellbeing Board to shape priorities and forward plans

Connecting our strategies: foundations for our joint work



- In February, the Cabinet agreed our new commissioning strategies
- They “set out our stall” and are key to us being able to better advocate in the ICS for support for social care and the needs of Dorset residents
- ICS strategy priority **“Prevention and early help”**
 - Links to our own ambitions about prevention as a stronger component of our offer
- ICS strategy priority **“Thriving communities”**
 - Absolutely reinforces our strategy ambitions about how to build community networks of support, and foster links between professionals and community organisations and spaces
- ICS strategy priority **“Working better together”**
 - Sets the foundation for joint decisions about where to invest in services, how to target them, and ensuring that we join up the planning of people’s care and support (such as through Dorset Care Record)
- Year 1 emphasis on continuing to develop insight, data, involvement of people – will support some of our intentions in the early part of the strategy around exploring some key themes for co-production

Public and community engagement



- A network for everyone in Dorset's voluntary and community sector (VCS) to participate in debate, discussion and action about issues that matter in Dorset
- Has been forming since July 2022
- Responds to national requirement that the ICS has a mechanism for VCSE engagement and involvement – but also, **it's the right thing to do** to ensure that there is a diversity of voices heard through the ICS and shaping priorities and plans
- Establishing the Assembly being led by #HelpAndKindness and Community Action Network. Recently recruited members of the Governance Board for the Assembly
- For Dorset Council, currently considering how to engage the VCS Assembly in our co-production intentions

100 Conversations

Engagement teams from Adult Social Care have been working with NHS colleagues to support the ICS initiative '100 Conversations', getting out around Dorset to talk to people about what matters to them in health and care services, what needs to improve, and how. The results will inform next stages of the strategy delivery.

HomeFirst Accelerator: a major new step forward

- Discharging people in a timely, safe and supported manner from hospital is one of the key challenges that the ICS is established to resolve
- When we get it wrong, it is a bad experience for the person, but it is also costly for the hospital system (delayed discharges) and for social care (often the wrong care delivery or wrong setting, at too high a cost). Our HomeFirst programmes have been established for some time to improve these issues
- In the past few months we have agreed a new plan that aims to move us away from the annual surge of activity to respond to winter pressures, and towards a more robust overall system with the right care, in the right place at the right time
- We call this **HomeFirst Accelerator**.
- Our NHS partners, following productive discussions through the ICS, have invested £4.4m into Dorset services to improve reablement support, homecare delivery and trusted assessment practice

Supporting us in developing a new relationship with the care provider market

In 2022/23, the NHS invested £3m on a one-off basis, which helped us to move faster in increasing the rates paid for homecare services in Dorset. This created a platform from which we could launch our more ambitious HomeFirst Accelerator plans. In 2023/24, these plans once again helped us to invest more than our Government grant funding in raising the rates we paid for care services – which is good for care workers, for care business and, ultimately, provides better and more stable services to local people who need them.



HomeFirst Accelerator: what it aims to do

- The target cohort is mainly focussed on older people. Dorset has a significantly above average over 65 cohort (29% of the population total, compared to 19% nationally) with number expected to rise by 20% over the next years.
- Members will hear more about these programmes as they successfully expand over the coming year

Therapy-led reablement

- A new therapy-led reablement service to offer rapid step down capacity with 60 new beds across the DC & BCP footprint.
- Aim of reducing delayed discharges and reducing new demand for home care by circa 30% from April 2023.

Homecare optimisation

- Increase capacity across the community to support long-term care through optimising the homecare offer.
- ~20% capacity improvement

Trusted Assessment

- Enhance a model of trusted assessment – so providers are trained and trusted to assess people for discharge support – so that we can speed up the discharge process.
- This will help ASC use resources effectively whilst maximising people's recovery options.