

Complaint Record Form

Day & Date	Times (Please use 24h or am/pm)		Nature of Occurrence (Please indicate source or origin)	Effect on Complainant (Indicate how the occurrence affects you)	Signature
Friday 11 Aug 2023	1900 2015	2000 2110	Music event in the beer garden of the Royal Oak public house. Mixed rock band, average volume	Quite a warm evening, 17c, and needed to keep windows open but unable to do so because the music was louder than comfortable TV volume. Household rooms became uncomfortably warm and stuffy due to closed windows.	
Sunday 13 Aug 2023	1400	1515	Music event in the beer garden of the Royal Oak public house. Very noisy punk band, stopped at 1515 for some reason rather than advertised 1600. Total for weekend 3 hours 10 mins	Quite a warm afternoon, 17c, and needed to keep windows open but unable to do so because the music was too loud. Awful sound distortions due to music bouncing off all the brick and concrete walls. Unable to stay at home so went for a walk. Came home early because we heard from Lodmoor Park that the music had stopped.	
Sunday 20 Aug 2023	1415	1615	Music event in the beer garden of the Royal Oak public house. Very loud general pop band.	Quite a warm afternoon, 18c, and needed to keep windows open but unable to do so because the music was too loud. Awful sound distortions due to music bouncing off all the brick and concrete walls. Unable to stay at home so went for a walk. Could hear them on our walk in Beachdown Way. Recorded video and decibel readings in our garden and the entrance to The Lawns.	
Saturday 26 Aug 2023	1900	2050	Music from the beer garden of the Royal Oak public house. A number of different styles and volumes with long gaps between music. Started relatively quietly but became much louder later in the evening. Auditions for new bands?	Quite a warm evening, 17c, and needed to keep windows open but unable to do so because the music became louder than comfortable TV volume. Household rooms became uncomfortably warm and stuffy due to closed windows. Gradually became louder than battle scenes in Pearl Harbour even with windows closed!	

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Sunday 28 Aug 2023	1345	1605	<p>Music event in the beer garden of the Royal Oak public house.</p> <p>Medium volume at start and throughout</p>	<p>A sunny and warm afternoon, 19c, and needed to keep windows open but unable to do so because the music was too loud. Went for a walk as it was too hot to stay at home and indoors with windows shut.</p>	
	1700	1905	<p>2nd band, very loud, especially vocals and drums, hardly any “music”.</p> <p>Total for Sunday 4 hours 25 mins</p> <p>Total for weekend 6 hours 25 mins</p>	<p>A very warm evening, 18c, and needed to keep windows open but unable to do so because the music was too loud and distorted. The music was louder than comfortable TV volume even with windows shut. Household rooms became uncomfortably warm and stuffy due to closed windows.</p> <p>Recorded a video in our garden and The Lawns carpark / side garden. Awful sound distortions due to music bouncing off all the brick and concrete walls.</p>	
Sunday 3 Sept 2023	1410	1615	<p>Music event in the beer garden of the Royal Oak public house.</p> <p>Tune up at 1330, 5 mins only</p> <p>Medium volume at start and throughout</p>	<p>A sunny and warm afternoon, 19c, and needed to keep windows open but unable to do so because the music was too loud. Went for a walk as it was too hot to stay at home and indoors with windows shut.</p> <p>One of the quieter bands but still audible indoors with windows closed and from the street in Fernhill Avenue</p>	
Sunday 10 Sept 2023	1415	1615	<p>Music event in the beer garden of the Royal Oak public house.</p> <p>Tune up at 1345, 5 mins only</p> <p>General rock /pop group. Medium volume at start and throughout</p>	<p>A cloudy but warm afternoon, 22c, and needed to keep windows open but unable to do so because the music was too loud. Went for a walk as it was too hot to stay at home and indoors with windows shut.</p>	