

	Period: November 2023 - January 2024					
Top 10 detail - cases completed on time	Completed in period	Performance	KPI (days)	Cases completed on time or early	Total Processes Worked On	Average Working Time (Days)
Admissions	1092	100.00%	30	1092	1092	1.00
Interfunds in Quote	125	84.00%	15	105	596	9.65
Interfunds In Actual	130	82.31%	15	107	319	11.82
Interfunds Out Quote	94	88.30%	15	83	124	8.24
Interfunds Out Actual	60	16.67%	15	10	98	77.46
Transfers in Quote	33	93.94%	15	31	214	9.01
Transfers In Actual	81	98.77%	15	80	88	3.81
Transfers Out Actual	21	90.48%	15	19	82	10.87
Transfer Out Quote	102	93.14%	15	95	138	7.23
Estimates	368	99.18%	15	365	489	5.16
Retirements	349	98.28%	10	343	519	6.12
Retirements Quote	442	99.10%	10	438	1050	4.76
Deferred Benefits	1081	42.65%	40	461	1292	81.43
Refunds	188	100.00%	15	188	453	1.03
Refunds Quote	345	99.42%	15	343	974	1.87
Deaths (Initial Stage)	96	100.00%	5	96	214	1.75
Correspondance	1183	99.75%	15	1180	1134	2.37
<b>Total</b>	<b>5790</b>	<b>86.98%</b>		<b>5036</b>	<b>8876</b>	