

## **Dorset Council People and Health Scrutiny Committee Response to Dorset HealthCare Quality Account 2023-2024**

The Dorset Council People and Health Scrutiny Committee welcomes the opportunity to comment on the Dorset HealthCare Quality Account for 2023-2024. Members made written comments on the report, the following points summarise the responses:

- The spread of service delivery and positive actions taken to improve the outcomes for patients is to be commended and is well evidenced within the report.
- Radical transformation through invest to save of back-room processes should release revenue back into service delivery to enable the Trust to better meet its identified priorities. Evidence of this strategic direction of travel is limited in the report with few cross-cutting improvements.
- Those listed have had good outcomes and improved the delivery of services for both staff and patients. Overall, it was a good report.

Members felt that the Quality Account reflected the services delivered and that the information was accurate and fairly interpreted. The priorities for improvement were representative of your services and the needs of your service users.

Cllr Toni Coombs  
Chairman, People and Health Scrutiny Committee