

Dorset Council KPI Report - CMS stats - All Teams

Performance 2018/19 - report for period :

1 November 2018 -
31 May 2019

Number of complaints received

0



	Completed in period	Performance	KPI (days)	Cases completed on time or early
Top 10 detail - cases completed on time				
Admissions (DR01 & DR01W)	2946	96.74%	30	2850
Transfers In Quote (DR02E, DR02R, DR03E & DR03R)	347	99.42%	15	345
Transfers In Actual (DR02A & DR03A)	124	99.19%	20	123
Transfers Out (DR09E & DR10E)	213	99.06%	10	211
Transfers Out actual (DR09A & DR10A)	124	100.00%	10	124
Estimates Employee (DR08)	525	99.81%	15	524
Estimates Employer (DR22, DR22I, DR22R & DR22W)	249	100.00%	15	249
Retirements (DR14, DR14W & DR12 & DR12I & DR14I & DR22I, DR14T, DR12A, DR14A)	1404	99.15%	5	1392
Deferred Benefits (DR11 & DR11W)	1841	98.75%	40	1818
Refunds (DR16 & DR16W)	1727	96.93%	15	1674
Deaths (DR23)	186	100.00%	5	186
Correspondence (DR24 & DR24A)	1823	99.95%	30	1822
Total	11509	98.34%		11318